

OVERVIEW

Mauritius, jointly with the World Travel Awards (WTA) is hosting the World Travel Awards Gala Ceremony for Africa and Indian Ocean on Saturday 1 June, 2019 at the Sugar Beach Golf and Spa Resort, Flic en Flac.

The World Travel Awards, which is based in the United Kingdom, was founded by Mr. Graham Cooke in 1993 to acknowledge, reward and celebrate excellence across all key sectors of the travel, tourism and hospitality industries. The WTA brand is now widely recognised as a hallmark of excellence and a benchmark which inspires all industry stakeholders. Each year, the WTA organises a series of regional gala events in Middle East, Europe, Asia, Australasia, Latin America, Africa and Indian Ocean, North America and the Caribbean to reward excellence within each continent, culminating in a grand finale at the end of each year. The regional winners then compete in the corresponding world categories. This year Mauritius has been conferred the honour to host the Gala Ceremony for Africa and Indian Ocean Region.

World Travel Awards gala ceremonies are regarded as milestone events in the industry calendar, attended by the industry's key decision makers and tourism stakeholders as well as key trade and consumer media. The programme, its winners and its sponsors are represented globally on social media, with fresh daily content featured on six platforms and in 10 languages, including Mandarin, Russian, Spanish and Arabic.

The ceremony will bring together some 400 leading figureheads and VIPs from across the continent of Africa and the Indian Ocean, including Ministers, CEOs of Tourism Boards and Airlines, industry leaders, specialists and experts to recognise and celebrate the commitment to excellence which different actors and partners of the tourism industry have demonstrated over the past 12 months. The Ceremony will provide an excellent forum for networking and sharing best practices.

WORLD TRAVEL AWARDS (WTA) GALA CEREMONY
FOR AFRICA AND INDIAN OCEAN

PROGRAMME

Saturday 1 June, 2019

<u>TIME</u>	<u>EVENT</u>
1830 – 1900 hrs	Arrival of Guests
1900 – 1945 hrs	Cocktail
1945 – 2000 hrs	Guests seated
2000 – 2005 hrs	Arrival of Hon. Pravind Kumar Jugnauth, Prime Minister of Republic of Mauritius
2005 – 2010 hrs	Welcome Address
2010 – 2015 hrs	Address by Mr. Graham Cooke, Founder and President of World Travel Awards
2020 – 2030 hrs	Address by Hon. Anil Kumarsingh Gayan, SC, Minister of Tourism of Republic of Mauritius
2030 – 2040 hrs	Address by Hon. Pravind Kumar Jugnauth, Prime Minister of Republic of Mauritius
2040 – 2050 hrs	Presentation of Country Awards (Part I)
2050 – 2110 hrs	Cultural Show
2110 – 2120 hrs	Presentation of Country Awards (Part II)
2120 – 2130 hrs	Entertainment
2130 – 2150 hrs	Presentation of Regional Awards (Part I)
2150 – 2200 hrs	Entertainment
2200 – 2220 hrs	Presentation of Regional Awards (Part II)
2220 – 2225 hrs	Closing Remarks

I. VENUE

The Gala Ceremony will be held at Sugar Beach Golf and Spa Resort, Flic en Flac, which is located on the west coast of Mauritius.

II. FACILITIES AT SUGAR BEACH GOLF AND SPA RESORT

- Internet
- Telephone, Fax and Free Wi-Fi
- Medical Unit
- Police/Security

III. KEY CONTACTS – ORGANISING COMMITTEE

A National Organising Committee has been set up to look into the arrangements for the event. The key contacts are inter-alia

Mrs C. R. Seewooruttun, Permanent Secretary
& Chairperson of National Organising Committee
Ministry of Tourism
Tel: (+230) 211 6159
Fax: (+230) 211 0058
Mobile: (+230) 5251 9240
Email: dseewooruthun@govmu.org

Mr R. Moolye, Deputy Permanent Secretary
Ministry of Tourism
Tel: (+230) 211 5168
Fax: (+230) 211 8162
Mobile: (+230) 5253 8761
Email: rmoolye@govmu.org

Mrs I. Mooraby, Assistant Permanent Secretary
Officer Responsible for Registration/Transport
Ministry of Tourism
Tel: (+230) 211 7930 (Ext. 224)
Fax: (+230) 208 6776
Mobile: (+230) 5941 6516
Email: imooraby@govmu.org

Ms P. Banarsee, Assistant Permanent Secretary
Officer Responsible for Accommodation and Reception at Airport
Ministry of Tourism
Tel: (+230) 211 7930
Fax: (+230) 208 6776
Mobile: (+230) 5791 3480
Email: pbanarsee@govmu.org

Ministry of Tourism
5th Floor
Air Mauritius Building
President John Kennedy Street
Port Louis
Mauritius

Tel.: (+230) 211 7930
Fax: (+230) 208 6776
Email: mtou@govmu.org

IV. RECEPTION AT AIRPORT

Reception

- Delegates will be received at the Sir Seewoosagur Ramgoolam (SSR) International Airport upon their arrival.
- Ministers will be welcomed in the VIP Lounge.
- Other delegates will proceed through the normal arrival lounge.
- Dedicated fast track immigration counters will be operating at the main terminal to facilitate delegates.
- A reception desk located after custom control outside the main terminal arrival will be available to provide assistance with respect to transport, accommodation and currency exchange upon arrival and departure.
- Delegates should indicate their flight details including their time of arrival and departure to the Secretariat by filling in and submitting the Registration form at **Appendix A**, by the end of April 2018.

V. SERVICES AVAILABLE AT AIRPORT

The following services are available at the Airport:

- Currency exchange
- Cafeteria
- Pay telephone
- Duty Free Shops

V. IMMIGRATION FORMALITIES

Delegates traveling to Mauritius must possess a valid passport or relevant travel documents and a valid return ticket.

Visa facilities will be granted to participants on arrival at Sir Seewoosagur Ramgoolam International Airport, Mauritius, provided that particulars such as names, passport numbers and flight details are communicated to the Secretariat by 30 April 2019. Delegates coming from countries which require visas prior to their travel to Mauritius should contact the relevant Embassy of Mauritius at the soonest for necessary arrangements. List of countries requiring visas for Mauritius is at **Appendix B**.

VII. HEALTH REQUIREMENTS

Yellow fever vaccination certificates are compulsorily required from countries listed at **Appendix C** and a health declaration form will have to be filled and signed by the delegates. For any query or additional information, please contact the Ministry of Health and Quality of Life. Tel. No. (230) 201 2739, Fax No. (230) 201 3185

VIII. TRANSPORT

The host Government will provide the transportation facilities to delegates for transfers to and from airport as well as for conveyance to and from Sugar Beach Golf and Spa Resorts on the day of the event.

Ministers

- Ministers will be provided with a police driven car

IX. ACCOMMODATION

A list of hotels offering special rates is given at **Appendix D**.

Delegates will be personally responsible for their booking of hotels and settlement of their hotels bills including telephone calls (local and international), Laundry and bar services.

X. REGISTRATION

Delegates should register for event on the website of the World Travel Awards.

XI. MEDICAL FACILITIES

Free and full medical treatment is available in all hospitals and health centres of Mauritius.

Special medical facilities will be available at the venue.

GENERAL INFORMATION ON MAURITIUS

Mauritius, a former French and English colony, is situated just above the Tropic of Capricorn, South West of the Indian Ocean, some 2000 kilometres off the coast of South East Africa.

An independent sovereign state since March 12, 1968 and a Republic since March 12, 1992, Mauritius has a 70-member National Assembly elected by Universal Adult Suffrage.

The Head of State is the President of the Republic. The Prime Minister, who presides over the Cabinet of Ministers, is the Head of the Government, and holds executive powers.

PORT LOUIS

Port Louis was founded by the French Governor, Mahé de Labourdonnais in 1735. It is the capital and main city of Mauritius. The harbor of Port Louis lies sheltered in a semi-circle of mountains. The city of Port Louis is the seat of Government Administration and houses the National Assembly and private sector offices. It is also the main commercial centre of the country and it still reflects the vestiges of the French epoch by the architecture.

PLACES OF INTEREST

Below is an indicative list of places of interest which delegates might wish to visit while in Mauritius.

Caudan Waterfront; Port Louis, Domaine Les Pailles; Eureka Maison Creole, Mahebourg Museum; Pamplemousses Botanical Garden; Casela Bird Park; Grand Bassin Sacred Lake; Black River Gorges National Park; Chamarel Coloured Earth; La Vanille Crocodile Park; Ile aux Cerfs; Domaines du Chasseur; L'Aventure du Sucre; Le Domaine de L'Ylang Ylang; and Le Val Nature Park.

LANGUAGE

English is the official language. French is extensively used and Creole is widely spoken. Asian languages also form part of the linguistic mosaic.

WEATHER AND CLIMATE

Mauritius has a maritime climate, tropical during summer and sub-tropical during winter. The summer months extend from November to April and winter, from June to September with October and May being transition months.

In the centre of the island, the temperature varies between 13°C and 19°C in July-August and between 19°C and 25°C in January. Along the coast, the temperature is about 5°C higher.

Mean summer temperature is 24.7 degrees Celsius and mean winter temperature is 20.4 degrees Celsius.

BANKING AND CURRENCY

The banking hours are from 0900 hrs to 1515 hrs from Monday to Thursday, and from 0900 hrs to 1700 hrs on Friday. Automated Teller Machines (ATM) are widely accessible across the countries.

EXCHANGE RATE

The unit of currency is the Mauritian Rupee (MUR) divided into 100 cents. The approximate rates of exchange are as follows and may be subject to daily fluctuations.

		<u>MUR</u>
1 US Dollar	:	±35.00
1 Pound Sterling	:	±46.00
1 Euro	:	±40.00
1 South African Rand	:	±2.50

Local banks will provide the exact rates.

CREDIT CARDS

Banks, hotels, restaurants and tourist shops accept credit cards.

VALUE ADDED TAX

Value-Added Tax (VAT) is charged on a number of goods and services at a standard rate of 15%.

BUSINESS AND SHOPPING HOURS

BUSINESS HOURS

Public offices open from 09 00 hrs to 16 00 hrs while businesses open from 9 30 hrs to 1730 hrs on Weekdays.

SHOPPING

Several shopping centres exist in the towns and around Mauritius. Duty Free shops intended for tourists offer a wide range of products, including ancient ship models, jewellery, textiles and handicrafts.

Shopping hours are as follows:

Monday – Thursday	:	09.30 – 1800 hrs
Friday	:	09.30 – 2100 hrs
Saturday	:	09.30 – 1700 hrs
Sunday	:	09.30 – 1200 hrs

ELECTRICITY SUPPLY

Power supply is 220 volts, 50 Hz and electrical sockets are of British Standard with three square pins. European style sockets (two round pins) are also available.

VISA REQUIREMENTS

Arrangements will be made to grant visa on arrivals at the airport for countries whose nationals require a visa to enter Mauritius. The list of countries requiring visa prior to travel to Mauritius is at *Appendix B*.

RESTAURATION

Restaurants offering Creole, Indian, Chinese and European cuisine are within walking distance from Sugar Beach Golf and Spa Resort, Flic en Flac.

WATER

Potable water is supplied through pipe network in all parts of Mauritius. The water meets international standards of safety.

TIME

Mauritian time is four hours ahead of GMT.

FIRE ARMS

Fire Arms and ammunitions will not be permitted to be brought in Mauritius.

EMERGENCY SERVICES

In case of emergency, please contact the telephone numbers listed below:

Police: 999 or 112

SAMU (Ambulance/Health Emergency): 114

Fire Services: 115

REGISTRATION FORM FOR DELEGATES

WORLD TRAVEL AWARDS GALA CEREMONY FOR AFRICA AND INDIAN OCEAN

REGISTRATION FORM

SURNAME:

FIRST NAME:

TITLE:

ORGANISATION:

COUNTRY:

PHONE NO.:

FAX NO.:

E-MAIL:

ARRIVAL DATE: FLIGHT NO. ETA:

DEPARTURE DATE: FLIGHT NO. ETD:

NAME OF HOTEL BOOKED :

ANY OTHER INFORMATION:

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Please forward to: **Ministry of Tourism**
Air Mauritius Centre
5th Floor
President John Kennedy Street
Port Louis
Mauritius
Tel No. : (+230) 211 7930
Fax No.: (+230) 208 6776
E-mail : mtou@govmu.org
: imooraby@ govmu.org

List of countries requiring visa prior to travel to Mauritius

S/No	Country	Requirement
1	Afghanistan	Visa required prior to travel.
2	Bangladesh	Visa required prior to travel.
3	Iran	Visa required prior to travel.
4	Iraq	Visa required prior to travel.
5	Korea (North)	Visa required prior to travel.
6	Laos	Visa required prior to travel.
7	Libya	Visa required prior to travel.
8	Mali	Visa required prior to travel.
9	Pakistan	Visa required prior to travel.
10	Palestinian State	Visa required prior to travel.
11	Saharawi Republic	Visa required prior to travel.
12	Somalia	Visa required prior to travel.
13	Sudan	Visa required prior to travel.
14	South Sudan	Visa required prior to travel.
15	Syria	Visa required prior to travel.
16	Yemen	Visa required prior to travel.

List of Countries requiring yellow fever vaccination

<u>Africa</u>		<u>America</u>	
1	Angola	1	Bolivia
2	Benin	2	Brazil
3	Burkina, Faso	3	Colombia
4	Burundi	4	Ecuador
5	Cameroon	5	French Guiana
6	Central African Republic	6	Guyana
7	Chad	7	Panama
8	Congo	8	Peru
9	Cote d'Ivoire	9	Surinam
10	Democratic Republic of Congo	10	Venezuela
11	Equatorial Guinea		
12	Ethiopia		
13	Gabon		
14	Gambia		
15	Ghana		
16	Guinea		
17	Guinea-Bissau		
18	Kenya		
19	Liberia		
20	Mali		
21	Niger		
22	Nigeria		
23	Rwanda		
24	Sad Tome and Principe		
25	Senegal		
26	Sierra Leone		
27	Somalia		
28	Sudan		
29	Togo		
30	Uganda		
31	United Republic of Tanzania		
32	Zambia		

LIST OF HOTELS IN THE REGION OF FLIC EN FLAC
WORLD TRAVEL AWARDS – 01 JUNE 2019

S/N	Hotel	Room Type and Rates per night
1.	<p>Maradiva Villas Resort & Spa (5-Star Luxury)</p> <p>Address: Wolmar, Flic en Flac Tel: 403 1500 Email: k.mudhoo@maradiva.com; info@maradiva.com Website: https://www.maradiva.com/en/ Contact Person: Ms Kevina Medhoo, Head of Revenue</p>	<p>Luxury Suite Pool Villa USD 520 per night (Half Board)</p>
2.	<p>Hilton Mauritius Resort (5-Star)</p> <p>Address: Wolmar, Flic en Flac Tel: 403 1000, 5251 9581 Email: Theresa.levehang@hilton.com; reservations.mauritius@hilton.com Website: https://www3.hilton.com/en/hotels/mauritius/hilton-mauritius-resort-and-spa-MRUHIHI/index.html Contact Person: Ms Theresa Leve Hang, Group & Events Sales Coordinator</p>	<p>Single Deluxe Room USD 225 per night (Half board)</p> <p>Double Deluxe Room USD 250 per night (Half board)</p> <p>Upgrade to a Grand Deluxe Room USD 70 per room per night</p>

3. **Sugar Beach Resort
(5-Star)**

Address: Wolmar, Flic en Flac

Tel: 403 3300

Email: Isabelle.permal@sunresorts.mu;

concierge@sunresorts.mu

Website:

<https://www.sugarbeachresort.com/en/sugar-beach-restaurants>

Contact Person: Ms Isabelle Permal

**Garden Manor House
(Single)**

USD 189 per night
(Half board)

Sea Facing Villa (Single)

USD 224 per night
(Half board)

**Sea View Manor House
(Single)**

USD 249 per night
(Half board)

Beach Front Villa (Single)

USD 317 per night
(Half board)

**Garden Manor House
(Double)**

USD 210 per night
(Half board)

Sea Facing Villa (Double)

USD 244 per night
(Half board)

**Sea View Manor House
(Double)**

USD 272 per night
(Half board)

Beach Front Villa (Double)

USD 340 per night
(Half board)

Sugar Beach Suite

USD 679 per night
(Half board)

<p>4.</p>	<p>Sofitel Imperial (5-Star)</p> <p>Address: Wolmar, Flic en Flac Tel: 453 8988/ 453 8700 Email: H1144-SL4@sofitel.com; H1144@sofitel.com Website: https://www.sofitel-imperial-mauritius.com/ Contact Person: Mr Jeffrey Lam, Sales Manager</p>	<p>Run of House Single Room USD 200 per night (Bed & Breakfast) USD 230 per night (Half board)</p> <p>Run of House Double Room USD 220 per night (Bed & Breakfast) USD 260 per night (Half board)</p>
<p>5.</p>	<p>The Sands Resort (4-Star Superior)</p> <p>Address: Wolmar, Flic en Flac Tel: 403 1200 Email: k.mudhoo@maradiva.com; info@sands.mu Website: https://www.sands.mu/en/ Contact Person: Ms Kevina Medhoo, Head of Revenue</p>	<p>Rates start as USD 300 per night and will be subject to availability of room category</p>

6.

**Anelia Resort and Spa
(4-Star)**

Address: Les Deux Canons Flic En Flac

Tel: 5828 9127/ 286 0597/ 601 8533

Email: sales1@coloradohotels.mu;

info@aneliaresort.com

Website: <https://www.aneliaresort.com/>

Contact Person: Mr Rahmaan Allymohamed, Sales &
Marketing Executive

Superior Single Room

USD 140 per night

(Bed & Breakfast)

USD 160 per night

(Half board)

Deluxe Single Room

USD 160 per night

(Bed & Breakfast)

USD 190 per night

(Half board)

Superior Double Room

USD 160 per night

(Bed & Breakfast)

USD 190 per night

(Half board)

Deluxe Double Room

USD 190 per night

(Bed & Breakfast)

USD 220 per night

(Half board)

Deluxe Triple Room

USD 250 per night

(Bed & Breakfast)

USD 290 per night

(Half board)

7.	<p>La Pirogue (4-Star Superior)</p> <p>Address: Wolmar, Flic en Flac Tel: 403 3900 Email: Kenny.ponnen@lapiroque.mu; concierge@sunresorts.mu Website: https://www.lapiroque.com/en Contact Person: Mr Kenny Moosamy</p>	<p>Garden Bungalow (Single) USD 182 per night (Half board)</p> <p>Premium Garden Bungalow (Single) USD 223 per night (Half board)</p> <p>Beach Pavilion (Single) USD 365 per night (Half board)</p> <p>Garden Bungalow (Double) USD 203 per night (Half board)</p> <p>Premium Garden Bungalow (Double) USD 244 per night (Half board)</p> <p>Beach Pavilion (Double) USD 390 per night (Half board)</p> <p>Senior Suite Pavilion USD 488 per night (Half board)</p>
8.	<p>Pearle Beach Resort & Spa (3-Star Superior)</p> <p>Address: Wolmar, Flic en Flac Tel: 401 6300/ 5256 0391 Email: infopearle@intnet.mu; resapearle@intnet.mu Website: https://pearlebeachresort.com/en/ Contact Person: Mr Arveend Sookha, Reservations Manager</p>	<p>Single Standard room USD 110 per night (Bed & Breakfast) USD 145 per night (half board)</p> <p>Double Standard room USD 165 per night (Bed & Breakfast) USD 234 per night (Half board)</p> <p>Supplement for Superior room USD 30 per night</p>

9.	<p>Aanari Hotel & Spa (3-Star)</p> <p>Address: Pasadena Village Complex, Royal Road, Flic en Flac Tel: 453 9000 Email: resa@aanari.com Website: http://www.aanari.com/ Contact Person: Ms Medgee Truyens</p>	<p>Single Superior Room USD 100 per night (Bed & Breakfast) USD 112 per night (Half board)</p> <p>Single Deluxe Room USD 112 per night (Bed & Breakfast) USD 120 per night (Half board)</p> <p>Single Club Room USD 420 per night (Bed & Breakfast) USD 132 per night (Half board)</p> <p>Double Superior Room USD 130 per night (Bed & Breakfast) USD 140 per night (Half board)</p> <p>Double Deluxe Room USD 140 per night (Bed & Breakfast) USD 150 per night (Half board)</p> <p>Double Club Room USD 155 per night (Bed & Breakfast) USD 165 per night (Half board)</p>
10.	<p>Manisa Hotel (3-Star)</p> <p>Address: Coastal Road, Flic en Flac Tel: 453 8558/59/60/6 Email: manisa@intnet.mu Website: http://www.manisahotel.com/ Contact Person: Ms Amanda</p>	<p>Single room USD 80 per night (Bed & Breakfast) USD 90 per night (Half board)</p>

11.	<p>Villa Caroline (3-Star under review)</p> <p>Address: Coastal Road, Flic en Flac Tel: 453 8411 Email: caroline@intnet.mu Website: https://www.villascarolinehotel.mu/ Contact Person: Mrs Franchette Narain or Mrs Sheila Dhunnoo</p>	<p>Single room USD 100 per night (Bed & Breakfast) USD 130 per night (Half Board)</p>
12.	<p>Gold Beach Resort (3-Star)</p> <p>Address: Wolmar, Flic en Flac Tel: 453 8235 Email: resagb@goldgroupofhotels.com Website: http://www.goldgroupofhotels.com/gold-beach-hotel-resort-spa/</p> <p>Contact Person: Ms Neha Gukool</p>	<p>Single room USD 135 per night (Half board) USD 153 per night (Full board)</p>
13.	<p>Ayati Hotels (2-Star)</p> <p>Address: Sunset Avenue, Morcellement Anna, Flic en Flac Tel: 5841 0567 Email: info@ayatihotels.com Website: http://www.ayatihotels.com/ Contact Person:</p>	<p>Single room USD 46 per night (Bed and Breakfast)</p>

Rates are indicative based on the exchange rate of 1 ISD at MUR 35.